

Call for 'Expression of Interest' for Developing a Learning Management System (LMS) for iCALL

iCALL , a field action project of Tata Institute of Social Sciences, is a telephone and email based counselling service. iCALL involves in project conducting a research study to understand the training needs of counsellors working in the domain of public health, developing training modules and training the counsellors through online formats and contact classes and assessing the impact of the training. An e-learning portal has to be developed for conducting the training of the counsellors.

The online platform will be accessed by counsellors across the districts in different states. The platform will receive a footfall of approximately 200-250 counsellors

Features Needed:

a. The LMS

- Should be quick to load – able to work in the internet speed is less
- Should be compatible in Hindi and other regional fonts
- Should be adaptable to different browsers (IE, Firefox, Google Chrome, Safari)
- Should enable participants to create profiles and log in (Profile based and Interactive where in the participant should be able to manage the profiles)
- Should enable uploading of reading resources, audio and rich media content such as video-lectures
- Should enable creation of interactive quizzes which participants can take every Session/ Module upon the completion of a portion and after completion of a portion
- Should enable the participants to send a direct email to a facilitator and vice-versa and the facilitator would be able to mail to the group
- Should have a discussion forum where participants can post queries and discuss with each other, upload files videos as reference materials for discussion

b. The following analytics would be desired:

- Enrollment per module
- Progress (throughout the entire duration of the course)
- Scores of different evaluation assessments and comparisons.
- Engagement (number of hours spent on different types of content with geo-tagging to enable identification

The LMS should be ready by Mid April and after development AMC support would be needed for 15 months as part of the proposal. The content will be uploaded on the portal in a staggered manner on a monthly basis on the platform.

The desirous firms / vendors should send an expression of interest to icallhelpline@gmail.com on or before 18th February 2017. Late entries shall not be entertained. Shortlisted candidates will be contacted and required to make a presentation.

For enquiries, contact;

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