

Procedure For Payment of Fees using SBI Collect

1. Visit the link: <https://www.onlinesbi.com/prelogin/icollecthome.htm?corpID=645530>
2. Read the Disclaimer Clause and click on **check box** and **proceed button** for making payment.
3. Select appropriate '**Payment Category**' from the drop down menu.
4. Select Campus, Course, Batch, Semester. Enter Enrollment Number, First Name, Middle Name, Last Name, Mobile No., Email ID (Tiss Emailid), Hostel Charges (If Applicable), Dining Hall charges (If Applicable), Name, Date of Birth and Mobile Number.
5. Click on the '**Submit**' button. Verify all the details on the next page and click on '**Confirm**'.
6. The page will display following options for payments.
 1. **Net Banking**
State Bank of India and associate Banks.
Other Banks.
 2. **Card Payments**
State Bank ATM-cum- Debit Card
Other Banks Debit Cards.
All Credit Cards .
 3. **Other Payment Modes** - SBI Branch. (i.e generate a pre-printed challan and pay at any SBI branch)
7. Choose the desired option and makes the payment. He may also print the receipt online.
8. At the time of using Debit Card of any Bank (including SBI) and Credit Cards you should know the **SINGLE TRASACTION LIMIT as well as DAY TRANSACTION LIMIT of the Debit card and Credit Cards. If the amount to be paid through SB Collect is more than the limit, it will not be successful.**
9. At the time of using Internet Banking of any Bank (including SBI) you should know the **SINGLE TRASACTION LIMIT as well as DAY TRANSACTION LIMIT of Internet Banking Transaction Limits. He / She may approach to his / her Bank for procedure to increase the INB Transaction LIMIT.**
10. Whenever money is deducted from your account and SB collect payment shows message that Transaction not successful or Transaction failure, please take up the matter with the following email IDs :
 - (A) Please, preferably lodge online complaint on Toll Free Customer Care Contact Number with your Bank (take down the Complaint Ticket Number and also forward formal email quoting that Ticket Number to Customer Care email ID of that Bank). During lodging complaint please use the words / terms as "**CHARGE BACK COMPLAINT**"
 - (B) **Please also forward email on following email ID:**
inb.cinb@sbi.co.in
sbcollect@sbi.co.in
inb.lhomum@sbi.co.in
cmgb2.zomun@sbi.co.in