

Vacancies for the multiple posts at iCALL Psychosocial Helpline, TISS

About TISS: The Tata Institute of Social Sciences (TISS) was established in 1936 and is a deemed university fully funded by the University Grants Commission, Government of India. TISS offers over 50 Master's Degree programmes from its Mumbai, Tuljapur, Guwahati and Hyderabad Campuses. Masters' programmes are offered in a range of socially relevant interdisciplinary areas of Social Work, Social Sciences, Health, Management, Labour Studies and Habitat Studies. TISS is a research university with M. Phil. and Ph. D. programme and basic and applied research in a range of areas. A high degree of freedom and autonomy shape the positive work ethos and creativity in the Institute facilitating strong linkages between education, research, field action and Dissemination. The Institute provides significant space and resources for basic and policy research; and has re- search collaboration with some of the best universities and institutions across all continents. TISS offers a very challenging but fulfilling academic environment and opportunity to scholars committed to creating a just society through education, generation of knowledge and field action, and invites interested scholars in Social Sciences and allied disciplines located within and outside India to apply for faculty positions in its schools and centres. iCALL Psychosocial Helpline, a field action project of Tata Institute of Social Sciences which provides telephone email and chat-based counselling services for emotional distress.

About iCALL Psychosocial Helpline: iCALL Psychosocial Helpline; a field action project of the School of Human Ecology at the Tata Institute of Social Sciences Mumbai, provides counselling, support, information and referral to individuals in emotional and psychological distress, over the telephone, email and chat. The helpline currently runs six days a week, from Monday to Saturday, from 8 AM to 10 PM. Apart from service provision, iCALL engages in various research, capacity building and outreach projects independently and in partnership with State Governments and NGOs across the country to create awareness around mental health and cater to psychosocial needs of community. For one such project, iCALL is inviting the application for part time Programme Officer and Research Assistant.

1. POST OF PROGRAMME ASSISTANT

Name of Post	Programme officer (Part time)
Advertisement number	Advertisement No: 4icall/02/2021/03
No of Posts	01
Last date of Application	17 th Feb 2022
Remuneration	20,000 Per month
Duration	8 months

Job Profile: The candidate shall report directly to the Project Leader, Programme Associate, and the Programme Officer at iCALL, and shall be responsible for the following:

- Planning and strategy building for the programme
- Coordination with various stakeholders and implementation of the various deliverables under the project.
- Monitoring and supervising the work of Research Assistant
- Writing reports for periodic evaluation of the project.
- Handling all project related aspects

Desirous candidates should:

- Possess a full-time Master’s Degree in Psychology or allied sciences from a UGC recognized University
- Should have experience of working with community.
- Should speak, read and write English and Hindi fluently
- Possess excellent academic and research writing skills in English.
- Be willing to work in flexible hours

2. POST of Research Assistant

Name of Post	Research Assistant
Advertisement number	Advertisement No: 4icall/02/2021/03
No of Posts	01
Last date of Application	17 th Feb 2022
Remuneration	30,000 Per month
Duration	8 months

Job Profile: The candidate shall report directly to the Project Leader, Programme Associate and the Programme Officer at iCALL, and shall be responsible for the following:

- Undertake desk review
- Coordination with various stakeholders and vendors for implementation of the various deliverables under the project
- Developing program plans and concept notes

- Managing logistics for carrying post workshop activities
- Developing resources and reports on the project activities.

Desirous candidates should:

- Possess a full-time Master's Degree in Psychology or allied sciences from a UGC recognized University
- Should have experience of working on research based projects within community.
- Experience of working in education sector is an added advantage
- Should speak, read and write English fluently
- Possess excellent academic and research writing skills in English.
- Be willing to work in flexible hours

Desirous candidates may send their résumé to icallhelpline@gmail.com **before 17/02/2022** with a subject line **Application for the post of (specify the post) – February 2022.** Please mention the name of the position you are applying for in the subject line. Late applications shall not be entertained. Shortlisted candidates will be called for an online interview.

For enquiries, contact;

Tel: 022-25525599

Madhuri Tambe

Programme Associate

iCALL Psychosocial Helpline

Tata Institute of Social Sciences

Dr. Aparna Joshi

Programme Director and Assistant Professor

iCALL Psychosocial Helpline

Tata Institute of Social Sciences