

## **Vacancy for Research Officer at iCALL Psychosocial Helpline, TISS**

iCALL is a Field Action Project of the School of Human Ecology, Tata Institute of Social sciences. iCALL was established in September 2012 with the objective of providing accessible, affordable and quality counseling services to individuals in distress; particularly those who belong to marginalized communities. iCALL is a national-level telephonic and email-based facility that offers free counseling services to individuals in distress across the lifespan. This multilingual, free and confidential service is run by trained professionals who provide information, emotional support, therapeutic services and referral linkages.

Apart from service provision, iCALL also conducts research, capacity enhancement and awareness generation activities in the area of mental health in collaboration with State Governments, civil society organizations and International organizations such as UNOs.

### **1. Post of Research Officer**

<b>Name of Post</b>	<b>Research Officer</b>
<b>Advertisement number</b>	<b>4icall/08/2023/01</b>
<b>No of Posts</b>	<b>01</b>
<b>Last date of Application</b>	<b>5th September 2023</b>
<b>Remuneration</b>	<b>36,000 Per month</b>

### **Job Profile:**

The appointed Research Officer shall report directly to the Project Officer and, Programme Associate at iCALL, and shall be responsible for the following:

- Undertake desk reviews for the project activities
- Coordination with various stakeholders and vendors for implementation of the various deliverables under the project
- Developing program plans and concept notes
- Managing logistics for carrying out post-workshop activities
- Assisting the team with the relevant research-based activities for planning, coordination and implementation
- Developing resources and reports on the project activities

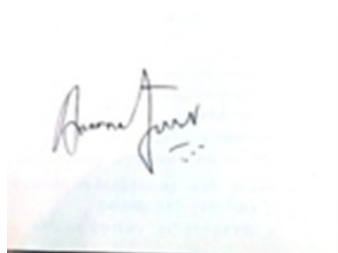
**Desirous candidates should:**

- Possess a full-time Master's Degree in Psychology or allied sciences from a UGC-recognized University
- Experience working on research-based projects within the community;
- 2-3 years of experience as a researcher in the previous roles
- Possess excellent academic and research writing skills in English
- Efficient in using software for research purposes such as SPSS/ R
- Be willing to work flexible hours

This position is for a period of one year. Please note that this is a **full-time position based out of Mumbai**. Desirous candidates may send their resume to **icallhelpline@gmail.com** on or before **5th September 2023** with a subject line **'Application for the post of \_\_\_\_\_'**. Late applications shall not be entertained. Only shortlisted candidates will be called for an interview at TISS. Candidates must be able to join within 15 days of interviews. The position may require travel for the project work. The logistics for the same will be taken care of by iCALL.

For enquiries, contact;

[icallhelpline@gmail.com](mailto:icallhelpline@gmail.com)



Programme Director and Assistant Professor

iCALL Psychosocial Helpline

Tata Institute of Social Sciences