



TATA INSTITUTE OF SOCIAL SCIENCES  
DEONAR, MUMBAI 400 088

No. Reg./Circular/2020

18<sup>th</sup> May, 2020

**CIRCULAR**

**COVID 19 - STUDENTS GRIEVANCE CELL**

Further to the UGC Guidelines on Examination and Academic Calendar in view of COVID 19 Pandemic issued on 29<sup>th</sup> April 2020, the Institute is in the process of reviewing the Academic Calendar, Conduct of Examinations and Admissions in accordance with the said guidelines. The revised timelines will be issued shortly in consultation with the stakeholders after assessing the situation in Mumbai.

As per the above guidelines of the UGC, the institute has created a cell to address the grievances related to examinations, academic activities and admissions due to the current crisis. The contact of the same is given below:

- a) Students are requested to send their queries and concerns to respective email ids,

Matters related to Academic & Examinations	<a href="mailto:student-covidresponse@tiss.edu">student-covidresponse@tiss.edu</a>
Matters related to Admissions for the current year	<a href="mailto:admission-covidresponse@tiss.edu">admission-covidresponse@tiss.edu</a>
Psychological support for – i Call helpline	9152987821 (8 am to 10 pm) Monday to Saturday

- b) The Cell shall be managed by a Ccommittee comprising of the following members, who shall form the COVID19 - Students Grievance Redressal Committee(CSGRC):-

- i) Sh. Narendra Mishra – DR(Acad & Exam) – Convenor & Nodal Officer  
ii) Prof. Asha Banu – Dean (SA) – Member  
iii) Dr. Geetanjoy Sahu, Faculty member – Member  
iv) Ms. Swapna Redij, Counsellor – Member  
v) Mr. Gaurishankar Kamble, SO(Exams) – Member

The students and stakeholders are also requested to kindly look for updates on above matters from time to time on TISS website and official handles in the social media.

Sd/-  
MP Balamurugan  
Acting Registrar

To  
All concerned

Copy:

- a) All faculty and staff
- b) All students
- c) Website