

Multiple Vacancies at iCALL Psychosocial Helpline, TISS

About iCALL: iCALL, a national level psychosocial helpline provides professional counselling service to people who need help. These services are offered with the help of trained counsellors, provides emotional support, reference services when required. The counsellors actively and supportively listen to individual's disclosures of emotional distress and provide a safe and holding environment for the same. The helpline currently functions on Mondays to Saturdays, from 9 am To 9 pm. One of the key functions of an effective helpline is to connect individuals to relevant and important knowledge and human service resources. The Helpline maintains a comprehensive database for referral services. The helpline has a nation-wide coverage.

Besides the service provision, iCALL also actively involved in research, capacity building, awareness creation and consultancy for various government and nongovernment organizations.

No	Name of the post	No of vacancies	Duration of the employment	Remuneration
1	Programme Assistant	1	6 months	Rs. 25,000/- per month
2	Content Creator	1	8 months	Rs. 30,000/- per month

1. POST OF PROGRAMME ASSISTANT (6 months)

Job Profile: The candidate shall report directly to the Project Leader, Programme Associate and the Programme Officer at iCALL, and shall be responsible for the following:

- Preparation of tools and formats to compile a referral directory across India
- Undertake desk-review on psychosocial concerns of various groups and develop programme documents based on the same.
- Compilation and development of referral network & mapping psychosocial community resources for children, adolescents, young people and their families
- Coordination with various stakeholders and implementation of the various deliverables under the project
- Development of a report basis the project activities undertaken

Desirous candidates should:

- Possess a full-time Master's Degree in Psychology or allied sciences from a UGC recognized University
- Should have experience of working with community, especially with children, adolescents, young people and their parents.
- Experience of working in education sector is an added advantage
- Should speak, read and write English fluently. Fluency in one regional language preferred
- Possess excellent academic skills in English.
- Fluency in Marathi speaking and writing skills preferred.
- Be willing to work in flexible hours.

2. POST OF CONTENT CREATOR

Job Profile: The candidate shall report directly to the Project Leader, Programme Associate and the Programme Officer at iCALL, and shall be responsible for the following:

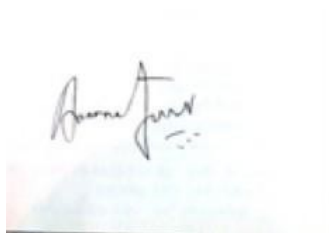
- Undertake literature review and prepare content creation plan for IEC development under the project
- Develop content for IEC material (essays, social media posts, flyers, video scripts) on mental health and psychosocial support
- Coordinate with internal and external stakeholders to seek feedback and prepare final drafts of the content
- Coordinate with vendors (designers, copywriters, translators, marketing teams) to design and release the content developed on desired platforms

Desirous candidates should:

- Possess a full-time Master's Degree in humanities or allied sciences from a UGC recognized University
- Should have thorough knowledge of mental health and psychosocial wellbeing
- Should have some prior experience of content development in the area of wellbeing and mental health of children, young people, families and communities
- Should speak English, Hindi, Marathi fluently.
- Should possess excellent academic writing skills in English and Marathi.
- Be willing to work in flexible hours

Desirous candidates may send their résumé to icallhelpline@gmail.com before **12/01/2023** with a subject line **Application for the post of (specify the post) – January 2023**. Please mention the name of the position you are applying for in the subject line. Late applications shall not be entertained. Shortlisted candidates will be called for an online interview.

For enquiries, contact: icallhelpline@gmail.com



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