

Vacancy for Senior Research Officer at iCALL Psychosocial Helpline, TISS

iCALL Psychosocial Helpline; a field action project of the School of Human Ecology at the Tata Institute of Social Sciences Mumbai, provides counselling, support, information and referral to individuals in emotional and psychological distress, over the telephone and email. The helpline currently runs six days a week, from Monday to Saturday, from 8 AM to 10 PM. At the same time, the helpline actively involved in research. Going ahead with the growing demands,

The present position is on a four year project undertaken by iCALL in partnership with the government of Madhya Pradesh and UNFPA. The project aims at strengthening capacities of counsellors working within the state's SSK & RKSK centers. Already in the third year of the project, iCALL is inviting applications for the post of Senior Research Officer.

Job profile - Senior Research Officer

The candidate shall report directly to the Programme Coordinator at iCALL, and shall assist with the following:

- Developing proposals as required by the funders and the implementing partners
- Developing tools, undertaking data collection and developing reports on the basis of the same.
- Managing a team of two research assistants working on the same project.
- Dealing with government officials to understand the requirements and execute plans accordingly
- Developing & overseeing rich media content to be imparted over an e-learning platform
- Managing administrative responsibilities related to the project with TISS

Desirous candidates should:

- Possess a full-time Master's Degree in Counselling or Clinical Psychology (MA/Msc) or equivalent from a recognized and reputed University
- Possess strong qualitative research and documentation skills
- Have 2-4 years of experience working in the field of mental health
- Have prior experience of engaging with research processes and writing academic publications
- Possess excellent spoken and written skills in English as well as in Hindi (preferred)
- Be skilled in the use of computers for the purpose of documentation, data analysis (quantitative & qualitative) with knowledge of SPSS, Nvivo/Atlas ti.
- Be fluent in writing and speaking Hindi
- Be comfortable with public speaking
- Be willing to travel in Madhya Pradesh on a regular basis

Preference shall be given to candidates based in Mumbai. Candidates not having an academic background in Counselling or Clinical Psychology need not apply. The current position is for a period of one year i.e. January 2018 to December 2018. Please note that this is a full-time position. Salary shall range between 4.50000 to 4.80000 per annum.

Desirous candidates may send their résumé to icallhelpline@gmail.com **before 24th December 2017**. Late applications shall not be entertained. Shortlisted candidates will be called for an interview at TISS, Mumbai.

Tanuja Babre
Programme Coordinator
iCALL Psychosocial Helpline
TISS
Tel: 022-25525600

Madhuri Tambe
Programme Officer
iCALL Psychosocial Helpline
TISS

Madhuri Tambe

Ami Joshi
Programme Officer
iCALL Psychosocial Helpline Help

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